

F5094- BROADSOFT BROADWORKS VOIP SYSTEM UPGRADE

Description:

The Hudson River Park Trust (the "Trust") is seeking proposals from qualified vendors with experience in VOIP system upgrades ("Respondents") interested in performing VOIP system upgrade solutions and related maintenance and technical support for the Hudson River Park Trust. Work consists, but is not limited to, the following:

1. Providing a solution, incl. configuration/migration and implementation for a fully redundant BroadSoft BroadWorks VoIP solution to replace Hudson River Park Trust's current outdated BroadSoft BroadWorks VoIP server environment;
2. Upgrading solution walkthrough; and
3. Providing maintenance and technical support plan.

Work is located at Pier 40, 353 West St., New York, NY.

Documents including required submission materials for this solicitation may be obtained via this Outreach Campaign or online at: <https://hudsonriverpark.org/about-us/bids-business-opportunities>

Evaluation criteria shall include but not be limited to: 1) Proposer's experience in providing services similar to the Scope of Services described in the RFP, specifically, the number of years working with the proposed software, the quality of the respondent's management and professional staff; 2) The quality, responsiveness and completeness of the written proposal, the solutions proposed by the Proposer and the proposed timelines and milestones for the services; 3) The Proposer's reputation in the industry and references, favorable history, if any, in contracting or doing business with government bodies similar to the Trust; and 4) proposed fee and cost schedules.

Submissions will be evaluated to assess the proposer's responsiveness, responsibility, relevant experience, and financial stability. HRPT is an equal opportunity contracting agency.

Proposal Due:

07/15/2019, 3:00 p.m.

Contract Term:

One (1) Year, with 3 one-year renewal options

RFP Email:

jsosa@hrpt.ny.gov

Submit To:

Jennifer Sosa
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(212) 627-2020 phone